

Desert Outdoor Center Cancellation & Change Policy

- The Desert Outdoor Center reserves the right to cancel a reservation if a deposit is not received within fourteen (14) days, and a deposit payment extension has not been established.
- In case of cancellations, the deposit is refundable up to ninety (90) days prior to your visit.
- Between ninety (90) and thirty (30) days prior to your visit the deposit is non-refundable, but can be applied toward a future visit (subject to availability), within one (1) year from the date of original cancellation or change.
- If a reservation date is less than thirty (30) days away, and a cancellation or change is made, the deposit is non-refundable and non-transferable. A change (not cancellation) in reservation dates, during this time, due to hardship might be granted a deposit transfer toward the new reservation date, if the Center Supervisor agrees. This request must be submitted in writing to the Center Supervisor within two (2) weeks of the change.
- If a reservation date is more than ninety (90) days away, and is changed to an earlier date, which moves the reservation date between the ninety (90) and thirty (30) day period, the deposit becomes non-refundable, but is transferable up to one (1) year from the date of original change.
- If a reservation date more than thirty (30) days away is moved within thirty (30) days, the deposit becomes non-refundable and non-transferable.